

## Return Merchandise Authorizations (RMA)

- All returns must be authorized by US Cabinet Depot prior to return shipment.
- For authorization, please send an email request to [support@uscabinetdepot.com](mailto:support@uscabinetdepot.com).
- Returns must be received by US Cabinet Depot within 30 days of purchase.
- All items must be returned in original, unopened packaging, therefore **NO RETURNS ON ASSEMBLED CABINETS.**
- No returns on trims, mouldings, fillers, panels or sales tools.
- No returns on discontinued cabinet styles.
- QUALIFYING returns will incur a 20% RESTOCKING FEE.
- The customer is responsible for setting up and covering all return shipments.
- Any returned product DEEMED UNSELLABLE **WILL NOT RECEIVE CREDIT.**

## Marketing Policies

- US Cabinet Depot cannot be held liable for applicable marketing costs for marketing our products.
- Private labeling is done at dealer's discretion.
- The use of any images and sales materials in your private label marketing can be released by emailing [info@uscabinetdepot.com](mailto:info@uscabinetdepot.com).

## Display Policy

US Cabinet Depot is happy to partner with our displaying dealers. We now offer a 50% credit on US Cabinet Depot products that are ordered and installed in a dealer's showroom. Products can only be for display, not for functional use. Desks, bathrooms, breakrooms, etc. are not eligible for rebate. Each dealer can earn up to a total of \$2,500 in credits. The display items must be ordered online, paid in full, and pictures sent to [info@uscabinetdepot.com](mailto:info@uscabinetdepot.com) of showroom installation before a credit can be released. Please note: Drop shipped items do not qualify for as part of the Display Program.

## Third Party Design Programs

US Cabinet Depot does not guarantee the accuracy of any third party design software. This includes (but is not limited to) 2020 Design and ProKitchen Design softwares.

Please refer to your dealer portal for accurate information on US Cabinet Depot product specifications and pricing.